

In Attendance:

Tim Atkinson, Vancouver Community College
Marc Breschuk, Alexander College
Janet Beavers, Northern Lights College
Melody Burton, University of British Columbia
(alternate)
Patricia Cia, Langara College
Ken Cooley, University of Victoria (alternate)
Lynn Copeland, University of Northern British
Columbia
Kate Cotie, Ministry of Advanced Education,
Innovation and Technology
Rosie Croft, Royal Roads University
Gregg Currie, Selkirk College
Charles Eckman, Simon Fraser University
Linda Epps, Nicola Valley Institute of Technology
Adam Farrell, University Canada West
Bob Foley, Vancouver Island University
Natalie Gick, Simon Fraser University Officer

Ted Goshulak, Trinity Western University
Mary Anne Guenther, North Island College
April Haddad, Justice Institute of BC
Sybil Harrison, Camosun College (chair)
Kim Isaac, University of the Fraser Valley
Grace Makarewicz, Capilano University
Todd Mundle, Kwantlen Polytechnic University
David Pepper, British Columbia Institute of
Technology
Kathy Plett, College of New Caledonia
James Rout, Emily Carr University of Art + Design
Debbie Schachter, Douglas College
Rob Sutherland, Yukon College
Richard Thiessen, Columbia Bible College
Ross Tyner, Okanagan College
Venessa Wallsten, Quest University Canada
Melanie Wilke, Northwest Community College

BC ELN Staff:

Anita Cocchia	Leah Hopton	Leigh Anne Palmer
Gordon Coleman	Heather Morrison	Reece Steinberg
Korinne Hamakawa (recorder)	Sunni Nishimura	

Regrets:

Jonathan Bengtson, University of Victoria
Yvonne de Souza, Columbia College
Kathy Gaynor, Thompson Rivers University
Ingrid Parent, University of British Columbia
Shahida Rashid, College of the Rockies

Opening Remarks:

S. Harrison, Chair, welcomed everyone, introduced new attendees and led all attendees in a round table of introductions.

1. Adoption of Agenda

The agenda was adopted without additional items.

2. BC ELN Communicating Value

S. Harrison framed this workshop by speaking about BC ELN's recent discussions with the Ministry of Advanced Education, Innovation and Technology that have prompted BC ELN to explore assessment strategies to best communicate the consortium's value.

G. Coleman and L. Hopton facilitated a workshop on communicating value. The purpose of the workshop was to learn from partner libraries' experiences in communicating value at their institutions and to gather ideas on how BC ELN can best capture and convey the value it brings to partner libraries and the post-secondary sector as a whole.

A. Cocchia closed the workshop by sharing the BC ELN office's intent to collate and summarize the information shared during the workshop. The next steps will be to create a report to share with libraries, and utilize this information during dialogue with Ministry in the quest to develop clear indicators as a basis for assessing the value that BC ELN brings to the post-secondary sector.

3. West Beyond the West Digitization Update

Mike Conroy, coordinator of the BC Digitization Coalition (BCDC), gave an update on the coalition's progress supporting digitization efforts in BC. He demonstrated the new West Beyond the West search portal (westbeyondthewest.ca) that was soft-launched in November. The portal allows users to search digitized collections at BC organizations that have shared their metadata with Canadiana (canadiana.ca). M. Conroy discussed the new collection hosting service, which will launch in the spring of 2013 and will assist smaller organizations that do not wish to take on software installation on their own. He also mentioned the metadata wrangling service, which will assist organizations by extracting metadata for loading to Canadiana, and the Irving K. Barber Learning Centre's digitization grant program (<http://www.ikebarberlearningcentre.ubc.ca/programs-and-services/community-digitization-initiatives/bcdigitinfo>).

Partner libraries interested in participating in any of the BCDC services are encouraged to contact Gordon in the BC ELN office.

4. AskAway Update

T. Mundle, AskAway Advisory Committee Chair, provided a report on AskAway.

SMS Reference Service

The AskAway Advisory Committee has explored the interest in and feasibility of a consortial approach to SMS/text reference. In response to libraries' expressed preference, the AskAway Administrative Centre is currently investigating consortial licensing options for an SMS/text reference provider, and will be in communication with libraries in the new year.

Traffic Levels

AskAway traffic levels continue to rise steadily. The AskAway Advisory Committee is exploring a number of strategies for managing AskAway traffic within existing funding and staffing levels.

Software Selection Committee

The software license for QuestionPoint will expire in August 2013. A Software Selection Committee (SSC) has been struck to review functional requirements for AskAway, to identify potential VR platforms, and initiate an RFQ process. The AskAway SSC is midway through this process, and will make a recommendation to the Advisory Committee in late January/early February 2013.

5. Ministry Update

K. Cotie provided a brief update on the Ministry of Advanced Education, Innovation and Technology. She discussed the importance of accountability and demonstrating value to the Ministry. She summarized priorities of the Ministry of Advanced Education, Innovation and Technology relevant to BC ELN.

Priorities included:

- Ensuring quality post-secondary education meets future demand for workers.
- Viewing post-secondary education as a component to the province's economic growth.
- Ensuring a strong knowledge economy in the province.
- Access to online educational information.
- Eliminating barriers to post-secondary learning.

6. Progress Report, April – September 2011

Institutional Repositories Project

H. Morrison provided an update on the Institutional Repositories Project.

Strategy 3.2 of the BC ELN 2011-2016 Strategic Plan calls for BC ELN to "articulate and implement an appropriate role for BC ELN in managing open access archives (e.g. Institutional Repositories, Learning Object Repositories) and supporting adoption by BC ELN partners". This strategy was discussed at the December 2011 All Partner meeting.

BC ELN surveyed libraries on their IR needs. Survey findings can be downloaded from the BC ELN website here: <http://www.eln.bc.ca/view.php?id=2055>. There was interest in BC ELN proceeding with investigations.

BC ELN has formed an IR Concept Committee of representatives from the libraries with intentions to implement an IR in the near future as a first phase. BC ELN anticipates that the IR project will go through several phases, and may involve more than one repository. The first teleconference of the IR Concept Committee took place December 4, 2012.

Licensing

S. Nishimura gave an update on recent licensing activities.

At the last December meeting, the Steering Committee was in favour of conducting a 2011/12 Resources Forum and Ranking Survey to compile information about the interest of members in specific electronic resources.

The results were announced in June 2012. The top-ranked resources were:

- Springshare Product Suite (21 votes)
- Canadian Electronic Library - Canadian Publishers Collection (14 votes)
- Credo Reference (14 votes)

The BC ELN Office has initiated licensing efforts for these 3 products.

In response to partner library input to the 2011-2016 Strategic Plan, BC ELN Office has made available a broad suite of ebooks. Working collaboratively with library consortia across Western Canada (COPPUL, The Alberta Library, and the Manitoba Library Consortium) BC ELN was able to leverage the collective buying power to achieve excellent pricing and terms for EBSCO's Academic Complete and ebrary's Academic Complete or College Complete. EBSCO Academic eBooks is now a BC ELN license.

The BC ELN Office has licensed three other non-print products as a response to partner library input and the 2011-2016 Strategic Plan. These are: NFB, Films on Demand, and Alexander Street Press.

Electronic Health Library of BC (e-HLbc)

L.A. Palmer gave an update on the Electronic Health Library of BC (e-HLbc).

L.A. Palmer recently returned from a year of parental leave. She expressed thanks to Megan Crouch, the interim e-HLbc Coordinator, for her hard work.

She also provided an update on the status of the BC Academic Health Council. The BC Academic Health Council, will dissolve in 2013 and e-HLbc will be looking for a new "home". As the transition from the BC Academic Health Council occurs, no reduction to e-HLbc services or increase in fees has been foreseen.

Further information will be communicated as it is known to the e-HLbc Steering Committee.

WriteAway

L. Hopton provided an update on the proposed online writing support service, WriteAway. At the request of BCcampus and the WriteAway Concept Committee, BC ELN is acting as the WriteAway Administrative Centre. The WriteAway Administrative Centre is continuing to provide project coordination throughout the pilot phase of WriteAway. A four-week proof of concept trial of WriteAway was conducted this past summer with four participating pilot sites: College of the Rockies, Douglas College, Kwantlen Polytechnic University, and Simon Fraser University.

Due to recently updated BC FOIPOP regulations, a full Privacy Impact Assessment (PIA) must be submitted to the Office of the Information and Privacy Commissioner for the WriteAway service. BCcampus, which has provided funding for WriteAway and hosts the platform used for WriteAway, is considered part of the Ministry of Advanced Education, Innovation and Technology, and as such is leading this PIA process.

As BCcampus compiles and submits the extensive paperwork for the PIA, the Concept Committee and WriteAway Administrative Centre are continuing to develop infrastructure in preparation for a full implementation of the service.

UBC has officially joined WriteAway as the fifth participating institution. The WriteAway Administrative Centre is working with the institutional coordinators to plan a staged launch of the WriteAway service, tentatively slated for early 2013.

As WriteAway moves towards an operational stage, the Concept Committee will transfer further detailed development of the project to a WriteAway Advisory Committee to be made of writing specialists at various institutions. The Concept Committee will continue to provide oversight for WriteAway and will be able to return to its foundational goal of exploring the implementation of a broad range of online tutoring services in BC at a system level.

Feature Film Public Performance Rights Licensing

G. Coleman provided an update on the renewal of the Feature Film Public Performance Rights licenses.

A modified invoicing cycle was negotiated to account for the uncertainty around the enactment of the changes to the Copyright Act. The legislation was enacted five weeks after the license began. Refunds on the Educational PPR rights component are not possible. One of the two agencies has offered instead a free six-month trial of their new streaming platform, which already contains over 2,000 films of interest to post-secondary libraries. There are many details to work out, but the new service holds the potential of being a "Netflix for libraries".

7. New Business - none

8. Next Meeting

The next meeting will take place at approximately the same time next year. Dates will be announced as soon as they are confirmed.