

9:30 am – 2:30 pm
Shadbolt Centre for the Arts, Burnaby

In Attendance:

Virginia Adams, Vancouver Community College (Alternate)
Ignacio Albarracin, College of New Caledonia
Billy Augustine, Coquitlam College
Gwen Bird, Simon Fraser University
Camille Callison, University of the Fraser Valley
Rosie Croft, Royal Roads University
Gregg Currie, Selkirk College
Ali de Haan, Acsenda School of Management
Colin Elliot, Coast Mountain College
Ben Ferrel, Ministry of Post-Secondary Education and Future Skills
Trina Fyfe, University of Northern British Columbia
Natalie Gick, Simon Fraser University Officer
Tania Gottschalk, Thompson Rivers University

Darcy Gullacher, Trinity Western University (Chair)
April Haddad, Justice Institute of British Columbia
Robert Hudson, Quest University Canada
Faith Jones, Columbia College
Scott Marsden, Alexander College
Brenda Mathenia, College of the Rockies (Past-Chair)
Christina Neigel, Capilano University
Alison Nussbaumer, British Columbia Institute of Technology
Lisa Petrachenko, University of Victoria (Alternate)
Suzanne Rackover, Emily Carr Art + Design
Nicoletta Romano, University Canada West
Trish Rosseel, Douglas College
Debbie Schachter, Langara College
Dawna Turcotte, Northern Lights College
Ross Tyner, Okanagan College
Derek Yap, Yukon University

BC ELN Staff:

Sydney Brogden
Anita Cocchia
Sasha Gaylie
Korinne Hamakawa
Leah Hopton
Laura Moberg (Recorder)

Sunni Nishimura
Reba Ouimet
Cristen Polley
Myfanwy Postgate
Brandon Weigel

Regrets:

David Alexander, Vancouver Island University
Mary Burgess, Camosun College
Rita Cavaliere, Nicola Valley Institute of Technology
Lynette Gallant, North Island College
Dorothy Gebert, Columbia Bible College
Lisa Goddard, University of Victoria
Karen Meijer-Kline, Kwantlen Polytechnic University (Alternate)
Tannis Morgan, Vancouver Community College
Todd Mundle, Kwantlen Polytechnic University
Susan Parker, University of British Columbia

1. Welcome and Overview

D. Gullacher, Chair, welcomed attendees and acknowledged that the meeting was held on the ancestral and unceded homelands of the hə́nq̓əmiṇəm̓ (Halkomelem) and Skwxwú7mesh (Squamish) speaking peoples.

S. Nishimura introduced the theme of the meeting which was “hygge” – a Danish and Norwegian word that describes a comforting, warm atmosphere. Attendees participated in a “get-to-know-you” activity in which they mingled and asked each other questions.

2. BC ELN Service Overview

A. Cocchia provided a high-level update on BC ELN services in recent years. More detailed information pertaining to service progress was included in the agenda package for attendees to read at their leisure.

A. Cocchia then briefly introduced the new draft BC ELN Strategic Framework, and explained its purpose in guiding the consortium’s work for the next five years. She reminded attendees that Service Area Advisory Committees for Arca, AskAway, and WriteAway are responsible for setting action priorities that align with BC ELN strategic directions.

3. Draft Strategic Framework

L. Hopton presented the new draft BC ELN Strategic Framework and the strategic planning process that led to its creation. Developed in consultation with partner libraries and key stakeholders, the Strategic Framework provides flexibility around goal setting, with five-year overarching directions supported by shorter-term and adaptable action objectives. The BC ELN Office is developing success indicators for each of the goals to measure progress and form the basis of reporting to the Steering Committee and broader consortium.

In small groups, attendees reflected on and discussed the draft Strategic Framework. Attendees expressed appreciation for the draft framework’s flexibility and noted that it connects well with the work BC ELN is already doing, while offering direction for future work. L. Hopton explained that the draft Strategic Framework will be presented to the Steering Committee for endorsement at its business meeting following the All Partner Meeting.

4. Demonstrating Consortial Value

L. Hopton facilitated a session in which attendees identified their wants and needs in terms of communications about the value of consortial participation. The discussions

were intended to generate ideas related to the following goal from the draft Strategic Framework:

- 3d. Create targeted, modular communications for partner libraries to effectively demonstrate the value of consortial licensing and initiatives, including the value of central expertise.

Small group discussions were held at each table. Notes from these discussions will provide BC ELN with guidance in developing useful communication tools.

5. Elimination of ILL Fees: Review and Wrap Up

A. Cocchia provided an update on the Elimination of ILL Fees for Non-Returnable Items. This initiative emerged from a joint decision made by all BC ELN libraries at the 2019 All Partner Meeting. A. Cocchia outlined the considerations which were identified as necessary to move forward with the decision to eliminate ILL fees and reported on the actions that have been taken to address each consideration.

All considerations for the Elimination of ILL Fees initiative have been met. Benefits to the consortium include leveraging collective investment in resources, reducing barriers to resource sharing, saving administrative time and costs, and aligning with consortial trends. Next steps will include communicating the news, updating the website to move the work from initiative to operational, and identifying ongoing training opportunities.

6. Ministry Report

B. Ferrel provided an update on activities at the Ministry of Post-Secondary Education and Future Skills, including the Future Ready Skills Plan, Digital Learning Strategy, Digital Services Strategy, and Micro-credential Framework. B. Ferrel also provided updates on three other organizations for whom he serves as a liaison: British Columbia Council on Admissions and Transfer (BCCAT), BCcampus, and EducationPlannerBC. A common theme identified across each organization was the significant value of centralized expertise and cross-provincial collaboration.

7. Birds of a Feather Peer Discussion

S. Nishimura facilitated a “Birds of a Feather” session. Prior to the meeting, BC ELN partner library directors were encouraged to fill out a survey to suggest topics they would like to discuss with peers. Each table was assigned a discussion topic, and attendees were invited to join whichever table discussion they preferred. Two separate rounds were conducted during the session. Discussions were free-form and intended to promote cross-institutional conversations in which post-secondary library leaders and Ministry partners could come together to network and share ideas.

8. Wrap Up

D. Gullacher made closing remarks, thanked attendees, and reminded Steering Committee members that their meeting would be held in the same room at 3:00 pm.