

Progress Report October 1, 2008 - March 31, 2009

Strategic Plan: Vision, Mission and Values 2006-2011 & Strategies, Outcomes / Milestones and Yardsticks of Success (2006 - 2008) available at <<http://www.eln.bc.ca/view.php?id=1275>>

Bold Step 1: Enhancing our Services

Strategy 1.1 Licensing

see also 2.2, Expanded Licensing Strategy, for new products under Multi-Sector Bundle

- Revised and updated BC ELN Database Licensing Framework for website
- Renewed 34 products
- ABI Inform Product Webinar
- 2008-2009 Ranking Survey results released

Strategy 1.2 Resource Sharing

- Outlook OnLine contract with Auto-Graphics renegotiated and renewed at reduced price for 2 years to March 31, 2011, with optional 3rd and 4th years
- Coordinated A-G survey on ILS readiness for Z39.50 / NCIP implementation
- Outlook OnLine AGent software updated to Version 3.3
- Open Access and Free Collections: website describing collections updated. Over 1,000 journals added, for a total of over 6,000 open access and free journals available in CUFTS, Outlook OnLine, and BC ELN Serials
- Resource Sharing Overview webpage prepared and released
- Participated in media cataloguing standards group, as expert consultant on union databases / Z39.50 searching
- Media Exchange Cooperative (MEC) added BC ELN to MEC listserv

Strategy 1.3: Virtual Reference

- 27 partner libraries contributed approximately 166 staff hours per week for the September – December 2008 and January – April 2009 terms
- Over 9,800 questions asked from September 2008 – March 2009, a 30% increase over the September 2007 – March 2008 period
- AskAway traffic increased dramatically (95%) after the October 2008 launch of the Qwidget, a chat box that can be placed on any library webpage. As of March 31st, 15 institutions have placed Qwidgets on their library websites.
<<http://www.eln.bc.ca/askaway/index.php?page=qwidabout>>
- The AskAway Advisory Committee developed the “AskAway Adds Value Toolkit” for library administrators to use in budget consultations:
<<http://eln.bc.ca/askaway/index.php?page=toolintro>>
- Participating libraries agreed to cost share an AskAway support fee, ensuring AskAway sustainability for the 2009/2010 fiscal, based on Advisory Committee recommendations
- Co-chaired joint public/post-secondary Software Selection Committee. Work begun on creating an RFP for virtual reference software. <<http://www.eln.bc.ca/askaway/index.php?page=softselec>>
- Marketing survey developed, and distributed, in partnership with public library AskAway
- Supervised a SLAIS professional experience student who developed recommendations for updating both post-secondary and public library training materials based on a literature review and feedback collected from trainees

Strategy 1.4 Information Literacy

- Participated in the ALPS LINK Laud a Librarian campaign
- Academic Resources Toolbox (ART) Project: complete

Bold Step 2: Building the BC Library

Strategy 2.1: BC Library

- Coordinated post-secondary library consultation session November 2008
- Coordinated inventory of existing library collaborations in BC
- Participated in 2 Interim Steering Committee meetings, Dec. 15 & Feb. 12 (Revisioning session)

Strategy 2.2: Expanded Licensing Strategy

2.2.1 Coordinated Provincial Licensing

- BC ELN, PLSB, and ERAC sign joint license for CPI-Q. BC ELN leads negotiation of terms and conditions contract

2.2.2 e-HLbc Consortium (Electronic Health Library of BC)

- Administrative Centre Contract renewed for a three year term with BC Academic Health Council (BCAHC), April 1, 2009 - March 31, 2012
- Primary Administrative Centre activities included:
 - Negotiated consortial discounts and access to expanded full text resources for e-HLbc's core suite of resources
 - Recruited new affiliate members, including WorkSafeBC, Down Syndrome Research Foundation, and Yukon Health and Social Service
- See the e-HLbc Progress Report for more details <<http://ehlbc.ca/about/documents>>

2.2.3 Coordinated National Licensing

- BC ELN led licenses during this period included: Canada's Heritage from 1844, LexisNexis Academic, Environmental, and Statistical
- BC ELN launched Quicklaw as a new Consortia Canada license bundled with LexisNexis Academic with significant price discounts
- BC ELN benefited from offers led by other consortia: Canadian Almanac and Directory, Canada Info Desk, eHRAF Archeology and Ethnography, Project MUSE
- BC ELN signed the ICOLC Statement on the Global Economic Crisis and its Impact on Consortial Licenses <<http://www.library.yale.edu/consortia/icolc-econcrisis-0109.htm>>

Strategy 2.3: One-Card Strategy

- Planning begun to consult with stakeholders re developing a process for operationalizing the Reciprocal Borrowing Initiative

Bold Step 3: Developing Digital Collections

Strategy 3.1: Facilitating the Creation of Digital Collections

- Co-organizer, BC Digitization Symposium, (December 1-2, 2008): <<http://symposium.westbeyondthewest.ca/programme.php>>
- Participated in launch of The British Colonist 1858-1910 (BC ELN was among the sponsors)
- Approximately six more collections from partner libraries placed "in the pipeline" for loading onto West Beyond the West
- Coordinated partner support for the development of the Digital Collection Builder toolkit

Strategy 3.2: Provincial Institutional Repository (IR) Strategy

- BC ELN staff monitor IR developments locally and internationally

Bold Step 4: Raising our Profile

Strategy: Targeted communication for different audiences

- Released BC ELN Connect, Communiqué, December 2008, <<http://www.eln.bc.ca/view.php?id=75>>
- Revised and updated "About BC ELN" website

Bold Step 5: Strengthening our Infrastructure

Strategy 5.1: Strengthening our Infrastructure

- Developed and released first *Innovations and Success*, BC ELN Report <<http://www.eln.bc.ca/bcelnfinalreportmarch2009.pdf>>
- Preliminary preparations for 2009-2011 Strategic Plan Refresh

5.2: Membership Criteria

- Continued pilot project September 1, 2008 - August 31, 2009 for new Associate Member Quest University Canada
- Began discussions with Alexander College, potential new pilot member.