



## Progress Report

January - June 2001

### Goal 1

Provide access to a wide range of databases and services, and foster the development of intuitive electronic interfaces to worldwide information resources

<i>Objective 1.1</i>	<i>Activities/Results</i>
<p>Pursue new products and services that meet users' needs</p>	<ul style="list-style-type: none"> <li>• invited partner libraries to participate in a Consortia Canada trial of Project MUSE, a database providing full text access to over 100 scholarly journals in the arts and humanities, social sciences and mathematics. Project Muse is offered to partner libraries at a 30% discount over list price</li> <li>• as part of Consortia Canada, licensed the Association for Computing Machinery (ACM) Digital Library, a database containing full text for 20 technology-related journals and magazines, Special Interest Group (SIG) Newsletters and over 50 annual conference proceedings</li> <li>• led negotiations with ABC-CLIO for a joint ELN/COPPUL license for the "America: History &amp; Life" and "Historical Abstracts" databases</li> <li>• participated in a Consortia Canada national licence for the CEDROM-Sni Virtual News Library, an electronic news resource with strong coverage in French language newspapers from Quebec, Ontario, Atlantic Canada, and Europe</li> <li>• licensed Macmillan's Encyclopedia of Life Sciences, in cooperation with Amigos Library Services Inc. Amigos is a consortium of 650 libraries and cultural institutions, located primarily in the southwestern United States. Encyclopedia of Life Sciences (ELS) is the largest single reference source ever published in the biological sciences.</li> </ul>

	<ul style="list-style-type: none"> <li>• met with representatives of ProQuest , AG Canada, OCLC, EBSCO, Gale Group, Coutts Library Services and the Encyclopedia of British Columbia to gather information on products of interest to ELN partner libraries</li> <li>• using Ministry funding, purchased a core collection of business-related electronic books from netLibrary and organized availability of MARC records for downloading into local OPACs. Discussed procedures for ongoing collection development with Coutts Information Services who will act as the vendor for netLibrary ebooks</li> </ul>
<p><b>Objective 1.2</b></p> <p>Ensure existing products and services meet users' needs</p>	<ul style="list-style-type: none"> <li>• renewed ABI/Inform Global, AccessScience, American National Biography, Canadian Research Index, CBCA Reference, Early Canadiana Online: Canada in the Making, Oxford English Dictionary, Reveal Research Alerts, and WorldCat. Books in Print with Book Reviews, Canadian edition was renewed only on the WebSPIRS platform due to Micromedia's decision to discontinue production under the CIRC interface</li> <li>• posted preliminary information on the Encyclopedia Britannica Online renewal. Britannica Online has extended the subscription period to September 30, 2001 at no charge. Pricing and additional details will be posted as they become available</li> <li>• initiated a trial of CINAHL with full text on ProQuest and discussed joint licensing with COPPUL</li> <li>• conducted first annual survey of ELN partner libraries on potential consortium database licenses based on titles recommended to the ELN Resources Forum</li> <li>• coordinated a comparative trial of PsycINFO on ProQuest, EBSCOhost and WebSPIRS. PsycINFO subsequently migrated to the EBSCOhost platform for all ELN partner libraries except Simon Fraser University, the University of BC and University of Victoria who continue to host PsycINFO locally on WebSPIRS</li> </ul>

	<ul style="list-style-type: none"> <li>• upgraded the following databases from WebSPIRS interface version 3.1 to version 4.2: Books in Print, Canadian Newdisc, CBCA Fulltext Education. Remaining WebSPIRS databases will be upgraded by August 31, 2001.</li> </ul>
<p><b>Objective 1.3</b></p> <p>Develop streamlined connections to ELN databases and services using new technologies and protocols</p>	<ul style="list-style-type: none"> <li>• provided web-based access to Canadian Research Index via Simon Fraser University's SLRI interface</li> <li>• prototyped automated mechanism to provide regular status reports on database access via the ELN web site</li> <li>• completed the migration of ELN research databases to the web and announced the discontinuation of support for text-based interfaces by September 2001</li> <li>• coordinated implementation of interface enhancements recommended by partner libraries: ELN funding allocated, SLRI enhancements completed June 2001; Voyageur enhancement requests communicated to Micromedia, configuration changes implemented where possible</li> <li>• upgraded ELN web site to enable scoping of ELN web site database gateway to individual partner library licensing profiles</li> </ul>
<p><b>Objective 1.4</b></p> <p>Facilitate the availability of instruction for ELN products and services</p>	<ul style="list-style-type: none"> <li>• hosted ProQuest training sessions held April 18, 2001, at the Open Learning Agency (Burnaby)</li> <li>• with Library Services Branch, held orientation sessions on use of new Impact/Online ILL software (IOL2) at the 2001 BC Library Conference</li> <li>• facilitated netLibrary overview training session for ELN partner libraries attending CLA conference in Winnipeg</li> <li>• prototyped <i>Resource Sharing &amp; Services</i> section on ELN web site to archive selected list messages and provide updates, technical tips, and other information pertaining to the BC union databases, ILL and related topics. Scheduled for incremental release in July/August, 2001</li> </ul>

## Goal 2

Facilitate resource sharing among institutions to ensure users have timely and effective access to the province's collective information resources

<p><b>Objective 2.1</b></p> <p>Integrate holdings/requesting features into commercial database services</p>	<p><b>Activities/Results</b></p> <ul style="list-style-type: none"><li>• continued working with SFU library systems staff to facilitate integration of GODOT holdings/requesting link with the ProQuest Direct interface</li><li>• worked with SFU library systems staff to coordinate development of GODOT parser for EBSCO-hosted PsycINFO database</li><li>• coordinated implementation of GODOT full-text linking for partner libraries. Developed perl script to enable activation of full-text linking for remote users authenticated via referring url</li></ul>
<p><b>Objective 2.2</b></p> <p>Provide leadership in establishing a coordinated provincial resource sharing network</p>	<ul style="list-style-type: none"><li>• revised ELN ILL Statistics Module: migrated to database system which supports more flexible online updates, and modified report templates to reduce level of staff intervention, and better automate invoicing</li><li>• posted message announcing and soliciting feedback on the ELN Resource Sharing Survey to be conducted in summer 2001. Work now underway to consolidate input from partner libraries and to draft survey</li><li>• posted message to libraries and drafted web FAQ describing the ELN Ariel Initiative. Preliminary negotiations underway with Ariel's vendor, Research Libraries Group. Delivery of software and scanners to libraries scheduled for late summer, 2001</li><li>• participated in Media Exchange Cooperative's Annual General Meeting</li></ul>

<p><b>Objective 2.3</b></p> <p>Improve the utility of union databases</p>	<ul style="list-style-type: none"> <li>• coordinated testing and implementation of Media Matching Algorithm; completed June 2001</li> <li>• met with Auto-Graphics and Library Services Branch to discuss outstanding issues pertaining to migration to new Impact/Online platform (IOL2) Scheduled several follow-up teleconference meetings</li> <li>• interviewed candidates for joint ELN/LSB project to assess the quality of records in the union databases. Hired specialist to oversee project, coordinated meetings to define terms of the project and discuss preliminary analysis. Projected timeline for project completion: summer, 2001</li> <li>• with Public Library InterLINK, hired consultant to assess physical delivery of library materials across BC. Provided consultant with background information and access, through ELN distribution lists, to post-secondary ILL departments for survey of current practices</li> <li>• established new Union Database Submission Schedule for 2001 and advised libraries to submit transaction-based updates where possible to improve currency of databases; released new web page tracking number of records submitted by participant libraries</li> </ul>
<p><b>Objective 2.4</b></p> <p>Improve Outlook OnLine ILL service</p>	<ul style="list-style-type: none"> <li>• coordinated initial phases of pilot to test Impact/Online (IOL) ILL system for media ILL. With MEC subcommittee, drafted guidelines for use by pilot participants. Issued a call for participation to library directors: 17 of 22 libraries have joined the pilot, which is currently in the formal testing phase (running until November 2001). Also delivered training sessions for media staff on use of IOL system for media ILL</li> <li>• initiated project to test functionality of utilizing Z39.50 link between the GODOT ILL Module and ELN Serials Database hosted at Auto-Graphics (A-G). Initial testing phase complete; more extensive testing scheduled for early July 2001</li> </ul>

	<ul style="list-style-type: none"> <li>welcomed Camosun College as newest Impact/Online ILL partner (May 2001); provided on-site staff training</li> </ul>
--	--

### Goal 3

Provide a mechanism for post-secondary libraries to play a prominent role in educational planning, policy development and program delivery

<p><b>Objective 3.1</b></p> <p>Participate on provincial/national projects and planning groups</p>	<p><b>Activities/Results</b></p>
<p><b>Objective 3.2</b></p> <p>Maintain a presence and impact within the Ministry and at the senior executive level of post-secondary institutions</p>	<ul style="list-style-type: none"> <li>contributed to President's Reports for OLA Board</li> </ul>

### Goal 4

Promote organizational alliances that are mutually beneficial to users and service providers

<p><b>Objective 4.1</b></p> <p>Extend alliances and partnerships with public, school, and health sector libraries within B.C.</p>	<p><b>Activities/Results</b></p> <ul style="list-style-type: none"> <li>met with Library Services Branch and Public Library InterLINK to discuss opportunities for shared provincial licensing of databases</li> <li>developed proposal request with Public Library InterLINK to hire a consultant to assess mechanisms for the delivery of library materials in the Lower Mainland and throughout the rest of BC</li> </ul>
<p><b>Objective 4.2</b></p> <p>Expand national and international alliances</p>	<ul style="list-style-type: none"> <li>held initial discussion with Council of Prairie and Pacific University Libraries (COPPUL) for appropriate joint licensing initiatives</li> <li>attended 9th meeting of the International Coalition of</li> </ul>

	<p>Library Consortia (ICOLC)</p> <ul style="list-style-type: none"> <li>• attended 2001 conference of the Canadian Library Association (CLA)</li> <li>• participated in Consortia Canada meetings at ICOLC (April) and at CLA (June)</li> </ul>
--	---

## Goal 5

Generate strong and diverse support for ELN products and services

<p><b>Objective 5.1</b></p> <p>Strengthen accountability for ELN key stakeholders</p>	<p><b>Activities/Results</b></p> <ul style="list-style-type: none"> <li>• finalized and posted endorsed Strategic Plan 2000-2003 on ELN web site</li> <li>• finalized and posted endorsed Strategic Priorities 2000-2002 on ELN web site</li> <li>• submitted report on ELN initiatives to the Council of Post-Secondary Library Directors (CPSLD)</li> </ul>
<p><b>Objective 5.2</b></p> <p>Strengthen communications framework for ELN key stakeholders</p>	<ul style="list-style-type: none"> <li>• reviewed existing working groups and email lists, recommended creation of new Resource Teams and distribution lists. Feedback from partner libraries incorporated into revised plan</li> <li>• developed software to dynamically update email distribution lists with contact information in the ELN contacts database. Benefits include streamlined workflow, consistency &amp; currency of contact information, and ability to scope distribution lists to partner licensing profiles</li> <li>• provided web-based access to terms and conditions of ELN licences to partner libraries for the following databases: ABI/INFORM, AccessScience, ACM Digital Library, American National Biography, Canadian Almanac, CBCA Reference, Canadian Research Index, Encyclopedia of Life Sciences, netLibrary, Oxford English Dictionary, and WorldCat</li> </ul>

<p><b>Objective 5.3</b></p> <p>Pursue appropriate business opportunities to export ELN's services and expertise to other organizations or regions</p>	<ul style="list-style-type: none"> <li>• presented on ELN consortium database licensing at UBC School of Library, Archival and Information Studies</li> <li>• delivered session on developing database-driven websites at BC Library Conference and to faculty at Langara College</li> <li>• developed web-based survey dealing with the management of electronic serials in libraries in collaboration with SFU staff member; preliminary findings to be presented at Access Conference in Winnipeg, Sept. 2001</li> </ul>
<p><b>Objective 5.4</b></p> <p>Ensure sufficient resources to meet current and long range needs</p>	<ul style="list-style-type: none"> <li>• submitted budget and received Ministry funding for 2001/2002</li> <li>• received \$370,000 Special Project Funding from Ministry for purchase of business eBook collection, Ariel software and scanner, and General Health Sciences database licence</li> <li>• posted, interviewed and hired for the ELN Client Support position (position replaces Administrative Assistant)</li> <li>• staff member attended continuing education sessions on interface design and technical writing for the web</li> <li>• developed intranet for documenting and automating internal ELN procedures</li> </ul>