



Progress Report July - December, 2002

Goal 1

Provide access to a wide range of databases and services, and foster the development of intuitive electronic interfaces to worldwide information resources

Objective 1.1

Pursue new products and services that meet users' needs

Activities/Results

- licensed Gale Group's Contemporary Authors, Contemporary Criticism-Select, and the Dictionary of Literary Biography, for a discount of more than 50% under list price. These products were chosen for licensing in response to Contemporary Authors placing first on the 2002/03 ELN Ranking Survey. Together the products give access to over 165,000 essays and biographies on a variety of authors and works
- on behalf of Consortia Canada, negotiated a national site licence for Canada's Heritage from 1844, a digitized archive containing 1.4 million pages from the Globe and Mail newspaper.
- met with representatives from Gibson Library Connections, Ovid/SilverPlatter, CSA (Cambridge Scientific Abstracts), and Micromedia ProQuest to review product offerings
- met with representatives from the Queen's Printer to begin negotiations for QP LegalEze, a full-text database of BC provincial legislation
- in cooperation with COPPUL, negotiated a site licence for E*Subscribe, providing access to ERIC documents. This database placed 5th on the 2002/03 ELN Ranking Survey

Objective 1.2

Ensure existing products and services meet users' needs

- migrated CINAHL (Nursing and Allied Health) database to EBSCOhost following a comparative trial. EBSCOhost platform offers better integration with other ELN-licensed full text resources
- renewed Academic Search Elite & Premier, America: History and Life & Historical Abstracts, Canadian Almanac, Canadian MAS, Canadian NewsDisc, CBCA Fulltext Education, CPI.Q, Encyclopedia of BC, Encyclopedia Britannica, ERIC, Grove Music, Health Science Databases, MLA International Bibliography

Objective 1.3

Develop streamlined connections to ELN databases and services using new technologies and protocols

- finalized 2002/2003 Host Site Compensation Model

Objective 1.4

Facilitate the availability of instruction for ELN products and services

- assisted in the coordination of EBSCO training in BC interior
- assisted in the coordination of ABI/INFORM training

Goal 2

Facilitate resource sharing among institutions to ensure users have timely and effective access to the province's collective information resources

<i>Objective 2.1</i>	<i>Activities/Results</i>
Integrate holdings/requesting features into commercial database services	<ul style="list-style-type: none">• GODOT link added to CINAHL database on EBSCOhost platform• surveyed partner libraries for GODOT enhancement requests• created and deployed automated client monitoring stability and response times of Auto-Graphics' Z39.50 server
<i>Objective 2.2</i> Provide leadership in establishing a coordinated provincial resource sharing network	<ul style="list-style-type: none">• began negotiations with A-G Canada for a new union database production contract in partnership with Public Library Services Branch, Ministry of Community, Aboriginal and Women's Services• compiled and released ILL statements for January - April 2002 and May to August 2002 on ELN web site• Resource Sharing Survey recommendations and summary of action steps posted to ELN Web Site: www.eln.bc.ca/sharing/survey_recommendations.html
<i>Objective 2.3</i> Improve the utility of union databases	<ul style="list-style-type: none">• participated in Auto-Graphics User Group meeting with 8 other consortia managers. Topics of discussion included new interface platform (AGent), ISO compliant ILL, enhancement process, database production updates• participated in working group for improving cataloguing standards and record merging in OutLook OnLine

Objective 2.4

Improve Outlook OnLine ILL service

- ELN IOL2, Union Databases & Media ILL Pilot Survey released September 2002; enhancement suggestions brought forward to Auto-Graphics in December 2002. Results posted to the ELN web site at:
<http://bceln.ca/surveyreports/index.cfm?fuseaction=home.IOL2&SurveyID=3>
- provided feedback to Auto-Graphics on development of an ISO compliant ILL system

Goal 3

Provide a mechanism for post-secondary libraries to play a prominent role in educational planning, policy development and program delivery

<i>Objective 3.1</i>	<i>Activities/Results</i>
Participate on provincial/national projects and planning groups	<ul style="list-style-type: none">• assisted BC Library Association on preparation of brief responding to the Canada Innovation Strategy• partnered with COPPUL on E*Subscribe licence to achieve maximum consortium discount (see also 1.1)
<i>Objective 3.2</i>	
Maintain a presence and impact within the Ministry and at the senior executive level of post-secondary institutions	<ul style="list-style-type: none">• held briefing meetings with Ministry representative• met with OLA executive to clarify impact of OLA core review on ELN• contributed to President's Reports to OLA Board• worked with OLA Transition Team to coordinate ELN transition to new administrative home

Goal 4

Promote organizational alliances that are mutually beneficial to users and service providers

Objective 4.1

Extend alliances and partnerships with public, school, and health sector libraries within B.C.

Activities/Results

- met with the Deputy Premier and Minister of Education, the Honourable Christy Clark, MLA, to discuss possible inclusion of school libraries in cross-sectoral database licensing initiatives
- partnered with INTERLINK to assess methods being used to deliver library materials within and between the public and post-secondary library sectors (see also 2.2)

Objective 4.2

Expand national and international alliances

- attended 12th meeting of the International Coalition of Library Consortia (ICOLC), September 18-20
- as facilities chair and website host for Access 2003 library technology conference, selected conference facility and negotiated contract. Conference will be hosted in Vancouver in October 2003
- ELN Manager serving as co-chair of Consortia Canada, a national coalition of library consortia. Initiatives to date include a national licence for Canada's Heritage from 1844 (see also 1.1), co-chaired December teleconference

Goal 5

Generate strong and diverse support for ELN products and services

Objective 5.1

Strengthen accountability for ELN key stakeholders

Activities/Results

- developed web based Town Hall to solicit input from ELN stakeholders to inform the development of the 2003-2006 strategic plan. Launched in early November, the Town Hall ran for 7 weeks, gathering feedback on a wide range of issues impacting ELN policy and service delivery
- reported on ELN activities at fall meeting of Council of Post-Secondary Library Directors (CPSLD)

Objective 5.2

Strengthen communications framework for ELN key stakeholders

- released summer and fall issues of ELN Connect, the ELN communique

Objective 5.3

Pursue appropriate business opportunities to export ELN's services and expertise to other organizations or regions

Objective 5.4

Ensure sufficient resources to meet current and long range needs

- recruited new Project Coordinator to fill vacant position. Due to OLA hiring restrictions, the position was filled on a temporary basis (until July 2003)
- recruited new Client Support to fill maternity leave vacancy
- resolved Manager Exclusion issue; ELN Manager continues as an exempt position
- Project Coordinator positions reclassified to higher grade, as part of OLA/BCGEU consent award
- participated in Access 2002 conference, Windsor, Ontario

