

Progress Report October 1, 2007 - March 31, 2008

Strategic Plan: Vision, Mission and Values 2006-2011 & Strategies, Outcomes / Milestones and Yardsticks of Success (2006 - 2008) available at <http://www.eln.bc.ca/view.php?id=1275>

Bold Step 1: Enhancing our Services

Strategy	Outcomes / Milestones
1.1 Licensing	<ul style="list-style-type: none"> ✓ Conducted Annual Resources Forum and Ranking Survey; results to be announced shortly ✓ New product: Canadian Almanac and Infodesk (via Consortia Canada) ✓ Renewed 25 products ✓ Product licensing information inventory and update completed ✓ BC ELN Model License revised to reflect latest trends in evolving field of database licensing ✓ EBSCO update Webinars Dec. 13th & 17th ✓ BC Stats new pricing policy announced (BC Stats content is free and open access; Stats Canada content is free but comes with licensing restrictions, BC ELN continues to play a role in coordinating access) http://www.eln.bc.ca/view.php?id=1550
1.2 Resource Sharing	<ul style="list-style-type: none"> ✓ Outlook OnLine upgraded to AGent Version 3 Dec. 18th ✓ CUFTS Free! Open Access Collections Group: finalized Terms of Reference and Procedures, began Environmental Scan, published 3 title lists in Google Spreadsheet form for free downloading by any library ✓ Facilitated BC ELN library participation in free databases: EBSCO's GreenFILE, Project Euclid ✓ 1 in-depth consultation / training sessions on reSearcher products (GODOT, CUFTS, CJDB admin) (16 total to date) ✓ Trinity Western University joins the Outlook ILL network via ISO ILL with their Relais ILL management system ✓ released dbWIZ tutorial for students prepared by Richard Baer, Camosun College Library ✓ CJDB Tagging Discussion session led by Catherine Winter & Margie Clarke, Camosun College Library ✓ Participating in the public library ILS (Sitka) Advisory Committee

<p>1.3: Virtual Reference</p>	<ul style="list-style-type: none"> ✓ 27 partner libraries contributed approximately 191 staff hours per week for the January to April term ✓ Over 6,100 questions answered from September to December; in total almost 16,000 questions answered since Oct 2006 (post-secondary) ✓ \$120,000 one-time funding request received from AVED; will cover costs from 2007 to March 31, 2009 ✓ First AskAway Advisory Committee Meeting held; participants from 21 participating institutions attended the open meeting ✓ AskAway Partner Library survey implemented to gather feedback about how AskAway is working for participating institutions and to give the advisory committee direction around sustainability, scheduling and institutional commitment ✓ Implemented a new patron exit survey which allows greater flexibility in the kinds of questions asked; exit survey results are posted on the Librarians' Portal: http://www.eln.bc.ca/askaway/index.php?page=exitstats ✓ Published results of December 2007 service provider survey on the Librarians' Portal with coordinator responses: http://www.eln.bc.ca/askaway/index.php?page=spSurveyResults ✓ Two online Brown Bag Sessions (QP Statistics for Administrators and an Introduction to the KUC Library Website) recorded and posted to the Portal: http://eln.bc.ca/askaway/?page=recordings ✓ BC ELN Staff hired to accommodate heavy demand for evening / weekend service ✓ 2 basic/advanced training sessions in the Lower Mainland
<p>1.4 Information Literacy</p>	<ul style="list-style-type: none"> ✓ Coordination of Online Program Development Fund (OPDF) funded development of the Academic Resources Toolbox (ART) modules transferred to BC ELN. Modules 1-4 complete. ✓ Web designer (student) hired; working on revisions to existing modules and creating new modules, with content provided by SFU Student Learning Commons staff ✓ Participated in the ALPS LINK (shareable online resources for information literacy) Committee. 57 objects submitted to the LINK repository. Awards ceremony held at the December ALPS meeting.

Bold Step 2: Building the BC Library

Strategy	Outcomes / Milestones
<p>2.1: Provincial Symposium on BC Library</p>	<ul style="list-style-type: none"> ✓ Library 2020 Symposium, October 22, 2007. BC ELN and Public Library Services Branch co-coordinated a highly successful event bringing together representatives of post-secondary, public, and school libraries, the Ministries of Advanced Education and Education, and other key stakeholders. Report and Next Steps available at: http://library2020.bclibrary.ca/next-steps ✓ Two interim Steering Committee meetings [March 31 chaired by BC ELN] held to develop strategy for moving initiative forward. Feb. 9 Meeting Summary available at: http://library2020.bclibrary.ca/next-steps ✓ Participated in development of draft Library 2020 vision, goals and objectives statement for discussion at stakeholder meetings. ✓ Met with BCcampus. Discussion areas included BCcampus Learner portal, Knowledge BC, funding, etc.
<p>2.2: Expanded Licensing Strategy</p>	<p>2.2.1 Coordinated Provincial Licensing</p> <ul style="list-style-type: none"> ✓ BC ELN, the Education Resources Acquisitions Centre (ERAC), and BC Public Libraries, submitted a proposal for multi-sectoral database licensing, in response to an invitation from the Ministry of Advanced Education and the Ministry of Education ✓ BC ELN, ERAC, and BC public library presentation: <i>Working Together: Coordination of Multi-Sector Library Database Licensing</i>, for Ministry of Advanced Education and Ministry of Education ✓ Revised proposal for multi-sectoral database licensing submitted on invitation by the Ministry of Advanced Education and the Ministry of Education <p>2.2.2 e-HLbc Consortium (Electronic Health Library of BC)</p> <ul style="list-style-type: none"> ✓ Created a self-evaluation report (September 2006 - December 2007) addressing the 21 contract deliverables for the e-HLbc Management Team ✓ Participated in Steering Committee meeting April 21, 2008 ✓ Administrative Centre Contract renewed with BC Academic Health Council (BCAHC), April 1, 2008 - March 31, 2009 ✓ Recruitment for new e-HLbc Coordinator position underway - see http://ehlbc.ca/2008/04/10/e-hlbc-coordinator-position-available/ ✓ See e-HLbc Progress Report for more detail http://ehlbc.ca/about/documents

	<p>2.2.3 Coordinated National Licensing</p> <ul style="list-style-type: none"> ✓ Coordinated national meeting in Vancouver with representatives of Canadian Research Knowledge Network and regional consortia to advance national / regional cooperation on APA licensing ✓ Coordinated national meeting of Consortia Canada in Vancouver February 2008 ✓ BC ELN led licenses during this period included Gale's CPI.Q. Proquest's Canada's Heritage from 1844, and several Lexis Nexis products. ✓ BC ELN benefited from offers led by other consortia: Project MUSE, eHRAF, Canadian Almanac.
2.3: One-Card Strategy	<ul style="list-style-type: none"> ✓ BC ELN Steering Committee endorses a BC ELN role in coordinating provincial post-secondary reciprocal borrowing. ✓ Developed draft website identifying existing reciprocal borrowing agreements among BC ELN partner libraries.

Bold Step 3: Developing Digital Collections

Strategy	Outcomes / Milestones
3.1: Facilitating the Creation of Digital Collections	<ul style="list-style-type: none"> ✓ Launched version 2 of West Beyond the West (WBTW) portal http://westbeyondthewest.ca/ ✓ Expanded BC content to include collections from Simon Fraser University, University of Victoria, University of British Columbia, Prince George Public Library, and Vancouver Public Library ✓ Preparing WBTW / Alouette Canada Digitized Collection submission form and FAQ
3.2: Provincial Institutional Repository (IR) Strategy	<ul style="list-style-type: none"> ✓ BC ELN staff monitor IR developments locally and internationally. Preliminary discussion with possible partners around a focus for an institutional repository project.

Bold Step 4: Raising our Profile

Strategy	Outcomes / Milestones
Targeted communication for different audiences	<ul style="list-style-type: none"> ✓ Released BC ELN Connect, Communiqué, September and December 2007, http://www.eln.bc.ca/view.php?id=75 ✓ Updated BC ELN Brochure - contact BC ELN for copies ✓ Added AskAway media quotes to Quotes Database

Bold Step 5: Strengthening our Infrastructure

Strategy	Outcomes / Milestones
5.1: Strengthening our Infrastructure	<p data-bbox="480 264 805 296">2006 - 2011 Strategic Plan</p> <ul data-bbox="521 306 1419 867" style="list-style-type: none"><li data-bbox="521 306 997 338">✓ February 2008 Budget Presentation<li data-bbox="521 348 1419 537">✓ Attended E-Systems Collaboration Workshop, February 27, 2008, to explore topics on the question <i>What are the challenges, opportunities, ideas and solutions for realizing an integrated, comprehensive, and online BC post-secondary digital library?</i>, arising from Campus 2020 Recommendations 20 and 21. The Campus 2020 report is available at: http://www.aved.gov.bc.ca/campus2020/<li data-bbox="521 548 1203 579">✓ Implemented survey software for the BC ELN website<li data-bbox="521 590 1382 663">✓ Conducted in-depth analysis of BC ELN's locally developed, leading-edge website / content management system<li data-bbox="521 674 1373 747">✓ Developed modules to replicate core BC ELN website functions and applications in Drupal<li data-bbox="521 758 1349 831">✓ Prepared the BC ELN website for migration to the Drupal Content Management System<li data-bbox="521 842 1235 867">✓ Completed staff administration tool for Quotes Database
5.2: Membership Criteria	<ul data-bbox="521 919 1419 1188" style="list-style-type: none"><li data-bbox="521 919 1411 993">✓ Coordinated BC ELN Partner Library Directors / BC ELN Steering Committee Membership Discussion. Released Summary of Feedback.<li data-bbox="521 1003 1419 1066">✓ Developed Draft Interim Pilot Agreement, endorsed by BC ELN Steering Committee December 2007.<li data-bbox="521 1077 1419 1140">✓ BC ELN internal operational costing analysis to inform Private Institution Membership Fees.<li data-bbox="521 1150 1390 1188">✓ Multiple meetings with Quest University and University Canada West.