



ACF STREAMING INSTRUCTIONS & FAQs

- **AUTOMATIC IP LOGIN ACCOUNT**

If you have an IP recognition account, you just have to go to www.acf-film.com and follow the **STREAMING** link or go directly to <https://acf-film.com/en/infostream.php> and click on the **LOGIN IP** button in order to access the site. It should automatically recognize your IP and give you access. All computers tied-in to your IP address should have access. Multiple computers can be logged in at the same time. **Note that this access will not work outside of your IP address range.**

- **PASSWORD LOGIN ACCOUNT**

If you have a password login account, please follow the same procedure (as above), but click on **LOGIN ACCOUNT**, you will then get a prompt to enter the LOGIN and PASSWORD that was sent to you – it is important to copy paste the password WITHOUT any spaces before or after. Please note that passwords are randomly generated and must not contain spaces. **DO NOT CHANGE YOUR PASSWORD.** Password streaming accounts may only be used for school (and parent council) related purposes, and may not be shared with unassociated 3rd parties. Passwords are automatically changed every 3 months – we will send you an email with the new password.

- Our streaming system works best with **GOOGLE CHROME** <https://www.google.com/chrome/> - if you use other browsers, they will ask for plug-ins and performance may be affected. Movies are constantly being added to the site, and being organized by subject. New releases are at the top, and older ones below.
- Movies scroll from left to right; you can scroll movie selections by tapping the arrows on each side of the screen or by pressing the bullet points under each category.
- Each movie will at least be available in English, with a fair amount in French, and various dubbed and subtitled options where available. Language options are made available by clicking the “gear” icon on the bottom right of the screen once the movie has started. NOTE that the gear ICON is only available once the movie has started streaming.
- The streaming is adaptive, meaning that the resolution will increase or decrease depending on the strength of your internet connection. There will be a slight pause when changing languages, pausing, rewinding or forwarding the movie.
- Multiple users, slow wireless connections (wi-fi) and firewalls may restrict or slow down access on your end.
- **Apple devices:** Our system is based on **Google Chrome**, in order to stream on Apple devices you need to download and install SWANK MEDIA PLAYER (available for FREE on the Apple Store)
- New popular movies are usually added on the day of their release in Blu-ray/DVD. Movies that we represent, but that do not appear on our streaming website, can be requested – they will be added if possible.
- **MARC RECORDS** are available for all of the movies listed on our streaming website (only through IP login). Please follow the following instructions. Log into ACF Streaming ☐ your login information will be displayed in the **TOP RIGHT CORNER** ☐ Scroll down and select **ADMIN/INSTRUCTOR** option ☐ Click **REGISTER AS INSTRUCTOR**. Once you have completed the registration process, you will be able to access the **ADMIN/INSTRUCTOR** panel where **MARC RECORDS** can be exported. It is possible to request the MARC RECORD document (database) directly from us.

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